



# COMPREHENSIVE DATA RECOVERY and DATA MANAGEMENT SOLUTIONS

Seagate Recovery Services is the industry forerunner and innovator in Data Recovery, Migration, Duplication and e-Discovery solutions.

We leverage our heritage as a subsidiary of Seagate Technology to apply the most advanced techniques and methodologies to recover and manage your data.

Our customers include leading companies in the healthcare, financial and legal services industries.

Whether you rely on our expert services to restore data from a single disk drive, find critical files on your RAID array or migrate data from out-of-date, costly formats to newer, more manageable storage media, our ISO certified team is ready to help.

**Seagate  
Recovery  
Services**





## DATA RECOVERY SOLUTIONS

*Have you lost mission-critical data?*

*Have you experienced a disk drive failure?*

*Do you need to recover data quickly, securely and affordably?*

*Seagate Recovery Services is the world's first ISO 9001:2000 certified recovery services provider. We have lab facilities located throughout North America, Europe and Asia and offer a complete range of services to meet your needs. Our "no files, no charge" recovery policy puts you in control every step of the way.*

### OUR SERVICES INCLUDE:

**CRITICAL RESPONSE SERVICE:** the industry's most comprehensive Critical Response services for efficiently and effectively restoring vital data when and where it is needed. Our data recovery experts can be immediately deployed onsite 24 x 7, 365 days a year throughout North America and Europe.

**PRIORITY SERVICE:** Ideal for businesses or consumers who cannot take the risk of incurring additional data loss, have no backup media for recovering data, and require their data back within two to five business days.

**ECONOMY SERVICE:** Designed for businesses whose data recovery needs require receiving their data back within two to four weeks, whose data resides on a single PC or Mac drive and have no backup media.

**DO-IT-YOURSELF DATA RECOVERY SOFTWARE:** Our File Recovery for Windows solution is a cost effective solution for customers whose disk drives have not had any physical damage to the media.

At Seagate Recovery Services we excel at making the inaccessible, accessible again, and service any type of media and any brand. Let us apply our unique expertise and experience to help you solve your toughest data recovery problems.

# DATA MANAGEMENT AND MIGRATION SOLUTIONS

*Do you need to...*

*...migrate your data without disruption to your business?*

*...reduce costs associated with managing legacy backup systems?*

*...resolve data redundancy problems?*

*...locate specific files on media?*

**DATA MIGRATION:** We offer the industry's most reliable data migration services for all brands, and industry standard and proprietary formats of media. Our solutions effectively manage the impact of moving high volumes of data to new storage platforms and more manageable and cost-effective formats.

**MEDICAL RECORDS MANAGEMENT:** Our data management solutions enable health care service providers to optimally manage the volumes of data associated with delivering medical services. We can consolidate data from various sources into a single, unified, indexed repository that makes locating records easy and affordable. Our HIPAA, DICOM and PACS compliant services maintain data security and compliance standards.

**FORENSIC SUPPORT SERVICES:** We work closely with law enforcement agencies and legal and corporate investigators to recover highly sensitive information to identify and track criminal and civil violations. Our services include data recovery from accidental or intentional deletion, managing large volumes of data, cataloguing of data volumes and data accessibility.

**FINANCIAL RECORDS MANAGEMENT:** Using our solutions, financial service providers can more securely and effectively manage the volumes of data associated with financial, banking and retail transactions. Our solutions consolidate data from any media into unified, indexed repositories that make record management easy and affordable.



*Seagate Recovery Services provides comprehensive services to locate, streamline and manage your mission-critical and legacy data. Whether consolidating records into a more manageable storage system, or tracking files to support litigation, we apply our industry leading technical expertise to meet your needs.*

- The Most Advanced Technology
- Data Migration and Recovery for Any Media, Any Brand
- Highest Data Recovery Rate
- Forensic Support Services
- Medical, Financial and Legal Industry Expertise
- Highest Levels of Customer Satisfaction
- Safe and Secure Processes
- ISO Certified Labs
- Offices and Partners Around the World

Seagate Recovery Services is a subsidiary of Seagate Services. The Seagate Services family of companies provides comprehensive data backup, archiving, recovery, discovery and security services solutions.

**Seagate  
Recovery  
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